What Can You Do to Help VA Get the Message

Help us make VA an unwelcoming environment for fraudsters by helping educate the elderly Veterans you are supporting. Below is a list of preventative measures (Do's and Don'ts) to share with Veterans, caregivers, and family members to employ.



Do be alert! Identity theft is not always committed by strangers.

Do frequently change and maintain strong passwords and never use Personally Identifiable Information (PII) in the password.

Do be vigilant if someone offers to hide or rearrange your assets to qualify for VA pension. You may be required to repay benefits to the government.

Do know VA does not charge for processing a claim or request a processing fee.





Don't share your personal information (e.g., VA.GOV, eBenefits), or other VA login Credentials with anyone.

Don't sign a blank form to be filled out later without seeing the contents.

Don't deposit VA benefits directly into a family member or caregiver's bank account unless the person is court appointed or a VA accredited fiduciary.